

Privacy Policy

Last updated: March 18, 2024

L'Arche St. Louis Privacy Policy

Our Commitment to Privacy

We at L'Arche St. Louis are grateful to all our member organizations, participants, and supporters (including donors), who are a part of our work. We believe that transparency with our participants and supporters enhances the quality of our programs, accountability, and the trust placed in us. As such, we would like to share how we collect and use your personal information and how we intend to respect your privacy preferences. L'Arche St. Louis is committed to gather data only that are relevant to proving, improving, and communicating the impact of the mission of L'Arche St. Louis.

By accessing our website and/or submitting your personal information to us, you are agreeing that: (1) you will abide by the practice described in this Policy and (2) L'Arche St. Louis may use the information in accordance with this Policy. Further, if you reside outside the United States, you understand and agree that your personal information may be processed in countries (including the United States) where laws regarding processing of personal information may be less stringent than the laws in your country.

Information We Collect and Why

The information we may collect includes information you provide us directly, as well as information provided by third parties or automatically through your use of our website. This information enables us to improve our work, communicate with you about our programs, respond to your inquiries and provide support, fulfill your requests and donations, and for other donor service purposes. We also use information to improve our understanding of your interests and better tailor the content and information that we may send or display to you, such as newsletters or other information we think may interest you.

Information We Collect Directly From You

The degree to which you disclose personal information directly to us is voluntary and any decision not to disclose personal information will not negatively impact your ability to participate in any of our programs or services. Personal information collected may include, but not limited to, your Name, L'Arche Affiliation, Role, Start Date, Educational Attainment, Gender, Sexuality, Race, Ethnicity, Religious/Spiritual Identity, Ability/Disability, University Affiliations, Geographic Connections, Skills and Experience, International Experience, Language Proficiency, and Contact Information. We may also request that you provide us with additional personal information, such as credit card information, on our online donation pages to properly enable donation transaction processing.

Information We Collect Automatically

We may automatically collect the following information about your use of our website and/or any of our online platforms through cookies, web beacons, and other technologies: your domain name; your browser type and

operating system; web pages you view; links you click; your IP address; the length of time and number of times you visit our site and or use our services; and the referring URL, or the webpage that led you to our site, and the following: access time, browser type, device ID, domain name, IP address, page views, pages visited and referring URL. We may combine this information with other information that we have collected about you, including, where applicable, your user name, name, and other personal information.

Information that We May Collect About You from Social Networking Sites

If you log into our online platforms using a social media service, you may be required to enter the email address, username, and/or password associated with that social media service. By logging in through a service, you could be granting us access to certain information hosted by the service, such as account information (this includes your name, profile picture, gender, networks, user IDs, list of friends, date of birth, contact information, email address, and any other information you have set to public on your account) and information posted on your feed or timeline. You will receive notification of, and have the ability to, consent to the specific information that would be shared through the sign-in process. We store the information that we receive from social media services with other information that we collect from you or receive about you.

L'Arche St. Louis Information Security Measures

When you donate to L'Arche St. Louis online, your credit card or bank account information is secured by an independent payments processor. You will see the "closed" lock symbol in the lower part of your browser screen (often it is yellow as well) when you are on our secure donation pages. You will also notice in your browser address bar that the address starts with "https" on those donation pages. This means that information entered on those pages is encrypted for your security. This encryption is more secure than using a credit card in physical form at a store, for example. Please be aware that despite our best efforts, no data security measures can guarantee 100% security.

If you have any questions regarding the security of your online donation by credit card or bank withdrawal, please call us at (314) 395-5851.

How Personal Information is Shared

We may share your information, including personal information, as follows:

Social Media Users

We invite you to post our content on social media services, including your comments, pictures, and any other information that you would like to be available. If you post your own content, your posting may become public, and we cannot prevent such information from being used in a manner that may violate this Policy, the law, or your personal privacy. We have no control over how any social media service uses or discloses the personal information it collects about you. For information about how they may use and disclose your information, including any information you make public, please consult their respective privacy policies.

Third-Party Websites

Our website and social media posts may contain links to third-party websites. Any access to and use of such linked websites is not governed by this Policy, but instead is governed by the privacy policies of those third party websites. We are not responsible for the information practices or content of other websites.

Service Providers

We may disclose the information we collect from you to third party vendors, service providers, contractors, or agents who perform functions on our behalf.

In Response to Legal Process

We also may disclose the information we collect from you in order to comply with the law, a judicial proceeding, court order, or other legal process, such as in response to a court order or a subpoena.

To Protect Us and Others

We also may disclose the information we collect from you where we believe it is necessary to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the safety of any person, violations of our [Terms of Use](#) or this Policy, or as evidence in litigation in which we are involved.

Aggregate and De-Identified Information

We may share aggregate or de-identified information about users with third parties for marketing, advertising, research, or similar purposes.

Other Organizations

Data obtained by L'Arche St. Louis will not be sold or given to other entities apart from those provided for in this policy.

You May Always Change Your Preferences by Contacting Us

Email Opt-Out Procedures

We may send periodic promotional or informational emails to you. You may opt-out of such communications by following the opt-out instructions contained in the email. Please note that it may take up to 10 business days for us to process opt-out requests. If you opt-out of receiving emails about recommendations or other information we think may interest you, we may still send you emails about your account or any services you have requested or received from us.

Update Profile Information

L'Arche St. Louis may offer the ability for you to modify personal information that you have submitted by contacting us to update your account. In such a case, please note that copies of information that you have

updated, modified, or deleted may remain viewable in cached and archived pages of the Site for a period of time.

Mailing List

If you give a gift to L'Arche St. Louis your name and address will be placed on our physical mailing list for mail updates. If you do not wish to receive physical mail from L'Arche St. Louis you may call us at (314) 395-5851 to be removed.

Questions or Complaints

Finally, if you have questions about the privacy aspects of our services or would like to make a complaint, please contact us at (314) 395-5851.

Children Under 13

Our services are not designed for children under 13. If we are made aware that a child under 13 has provided us with personal information, we will delete such information from our systems.

Special Information for California Residents

California residents may request a list of certain third parties to which we have disclosed personally identifiable information about you for their own direct marketing purposes. You may make one request per calendar year. In your request, please attest to the fact that you are a California resident and provide a current California address for your response. You may request this information in writing by contacting us at office@larcheusa.org. Please allow up to thirty (30) days for a response.

Changes to This Policy

This Policy is current as of the Effective Date set forth above. We may change this Policy from time to time, so please be sure to check back periodically. We will post any changes to this Policy on our website. Should we make any changes to this Policy that materially affect our practices with regard to the personal information we have previously collected from you, we will endeavor to provide you with notice in advance of such change by highlighting the change on our site.